



## HELLENIC DEFENCE SYSTEMS S.A. QUALITY POLICY

- *HELLENIC DEFENCE SYSTEMS S.A.*, embodying the long and significant experience of the two former companies EBO and PYRKAL, provides a wide range of products and services in the field of defense, which meet special requirements and specifications.
- Satisfaction of customer requirements and expectations is our top management priority and commitment.  
*Therefore, important priorities consist of:*
  - *high product quality*
  - *occupational health and safety*
  - *compliance with the relevant statutory and regulatory requirements*
  - *environment protection*
  - *achievement of the above in the most cost-effective way for both the customer and the company.*
- In order to meet the company quality objectives, a Quality Management System, conforming to the requirements of the ISO 9001:2015 Standard, is implemented.
- For contracts concluded with the Hellenic Armed Forces, the requirements of the AQAP 2110 Standard are also met.
- The Quality Management Manual incorporates documentation, procedures and instructions, of the Quality System which is mandatory for all personnel.
- The successful implementation of the Quality System is based on the awareness and the active contribution of all, as each employee is responsible for the quality of his work and every supervisor for the quality of work in his area of responsibility.
- In cooperation with the company executives, the management sets the objectives for all internal processes in line mainly with the strategic and business plan, which are communicated to all company employees. The objectives are documented through the corresponding quality indexes and they are monitored and reviewed on a regular basis, in order to achieve delivery of performance.
- In order to maintain a lasting improvement and meet the company's objectives, Administration ensures:
  - *risk management and exploitation of opportunities,*
  - *the provision of necessary resources,*
  - *the development of human resources through training and orientation on a regular basis,*
  - *suitable and safe working environment, while*
  - *seeking communication and close cooperation with customers, suppliers and all interested parties.*

**Nikolaos D. Kostopoulos**  
**Chief Executive Officer HDS S.A.**

**December 2019**